

HUMAN FACTORS-SAFETY ASPECTS OF CONTINUED OPERATIONS

SAFETY ASPECTS	CONTINUED OPERATIONS				
	NAME OF OPERATOR:				
	S-SA1	ISFAC	CTORY	Y, NS-NOT SATISFACTORY, NA-NOT APPLICABLE	
	S	NS	NA	REMARKS	
1) Consider reduced performance of staff and increased risk in the system		Ш	Ш		
due to					
• Fear					
Uncertainty about the situation and future					
Increased stress					
Increased pressures					
• Distraction					
Complacency					
Physiological reasons					
Psychological reasons					
2) Consider staff support					
Activate staff or peer support programs					
Activate in-house human factors managers (if available)					
Offer safety department for support in safety matters					
Offer support by human resources department					
Consider creating a company community for mutual support					
Consider extending staff support to furloughed or redundant staff					
3) Consider personal relationships between staff retained and those		Ш			
furloughed or made redundant					
4) Ensure awareness of					
The mental health state of those people continuing to work					
The potential for special cases amongst the work force					
Reduced quality of crew rest					
Potential reduction in general fitness levels leading to reduced					
performance					
The long term physiological and psychological consequences of the					
crisis	l	l	l		

East African Community Civil Aviation Safety and Security Oversight Agency



• The possibility that staff fearing for their jobs might not behave		
rationally (decreased reporting, etc)		I
Ensure just culture policy is known and understood		
5) Ensure staff stay engaged in "company thinking"		
		L
General Remarks:		
Recommendations:		
Inspectors Name & Title		
Date & Signature		