

### HUMAN FACTORS-SAFETY ASPECTS OF RE-ESTABLISHING OPERATIONS

SAFETY ASPECTS	RE-ESTABLISHING OPERATIONS			
	NAME OF OPERATOR:			
	S-SATISFACTORY, NS-NOT SATISFACTORY, NA-NOT APPLICABLE			
	S	NS	NA	REMARKS
1) Consider reduced performance of staff and increased risk in the system due to <ul style="list-style-type: none"> <li>• Fear</li> <li>• Uncertainty about the situation and future</li> <li>• Increased stress</li> <li>• Increased pressures</li> <li>• Distraction</li> <li>• Complacency</li> <li>• Physiological reasons</li> <li>• Psychological reasons</li> </ul>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2) Consider staff support <ul style="list-style-type: none"> <li>• Activate staff or peer support programs</li> <li>• Activate in house human factor managers (if available)</li> <li>• Offer safety department for support in safety matters</li> <li>• Offer support by human resources department</li> <li>• Consider creating a company community for mutual support</li> <li>• Consider extending staff support to furloughed or redundant staff</li> </ul>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3) Consider personal relationships between staff retained and those furloughed or made redundant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4) Ensure awareness of <ul style="list-style-type: none"> <li>• The mental health state of those people continuing to work</li> <li>• The potential for special cases amongst the work force</li> <li>• Reduced quality of crew rest</li> <li>• Potential reduction in general fitness levels leading to reduced performance</li> <li>• The long-term physiological and psychological consequences of the</li> </ul>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

crisis • The possibility that staff fearing for their jobs might not behave rationally (decreased reporting, etc)				
5) Ensure just culture policy is known and understood	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6) Ensure staff stay engaged in “company thinking”	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
7) Consider impact of loss of routine amongst staff, especially junior staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
8) Consider ability to ramp teams back to high workload state (normal work)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>General Remarks:</b>				
<b>Recommendations:</b>				
<b>Inspectors Name &amp; Title</b>				
<b>Date &amp; Signature</b>				